



Annual Report 2013-14


Hospice
Wellington

A Year of Strengthening Connections

2013-14 has been another year of flourishing at Hospice Wellington, with new partners welcomed into our building and new programs taking root. We are proud of our 34 year history of identifying new needs and seeking creative ways to meet the needs of some of the most vulnerable in our society. Our volunteers and staff members continue to be the roots: caring, supporting and walking alongside those who face the challenges of living with life-limiting illnesses and grief.



After much hard work, we were granted the prestigious “gold standard” accreditation status for not-for-profits under Imagine Canada's revised standards program in November 2013 - the first hospice nationally to receive this recognition. We are therefore pleased to acknowledge the enhanced emphasis of the Waterloo Wellington LHIN on excellent governance practices as we demonstrate our commitment to education, awareness and

excellence with our second annual Board retreat and ongoing efforts to achieving sector leadership. We were honoured to be nominated for a Service Award for Geriatric Excellence and our Board has been successful in achieving a Certificate from Dalhousie University in Non-Profit Governance Excellence.

Our success in obtaining a three-year Ontario Trillium grant will also allow us to increase volunteer recruitment and community capacity through program growth collaboratively across the County of Wellington, as well as achieving financial goals. We are proud to demonstrate how the care and service provided at Hospice Wellington is a cost-effective model for end of life care, and a preferred model for many individuals in our community.



All this feels like it is just the beginning of our next stage of growth to increase the threads of connection. We are excited to be launching our Futures Campaign which will focus on creating longer term sustainability by eliminating our building loan debt and by helping us to invest in more innovative and creative ways to grow services, community, linkages and opportunities for long-term donations, never forgetting those innovative, creative and generous hearts that planted and nurtured the seeds of the flourishing organization you see today. Help us grow stronger still, so that we can be there for you and your family when you need us during the challenging times of life and beyond.


Susan Farrelly
Board Chair


Rosslyn Bentley
Executive Director

Together We Make A Difference

In 2013-14 look what we provided the community!



270 residential admissions saved
1,321 days of hospital care

1,085 new client referrals
1,581 visits and **1,719** phone calls
were made to support people
and families in the community

15,623 volunteer hours equates to a
\$357,545 savings to the healthcare system
(based on Stats Canada reported average healthcare salaries for 2014)

437 groups were held in Guelph and Fergus

Memorial donations of **\$154,990** were received
and **\$255,671** fundraised to support operating costs

We share our building with **8** other partners and
have **29** active health and social service collaborations



Community Client Story:

In January 2013, we were contacted by the Community Care Access Centre (CCAC) to help support a palliative client in the community. Jill was in her late 60's and was dealing with Chronic Obstructive Pulmonary Disease, cancer, and she'd fallen and broke her hip.

Jill's husband was dedicated to care of his wife, "My only wish is for her final moments to be in our home where she is comfortable, so we can be together and she can have our cat on the bed with her."



CCAC provided the nursing care and Hospice Wellington supplied volunteer support, friendly visits and a certified massage therapist. After Jill passed away at home in April 2013, her husband stopped by Hospice Wellington to express his gratitude at the support. Although he missed his wife terribly, he had comfort in knowing that he was able to take care of her and make her final wishes come true.

Board of Directors 2013-14

Officers:

Susan Farrelly,
Chair

Deb Stark,
Past Chair

Brent Drewry,
Vice Chair

Carrie Vert,
Secretary Treasurer

Leslie Mactaggart,
Member at Large

Directors:

Donna Buchan

Martha Harley

Jackie MacKenzie

Dr. Peter McPhedran

Lynda Prior

Diane Stein

Senior Staff:

Rosslyn Bentley,
Executive Director

Pat Stuart,
Director of Care



Statement of Financial Position

As of March 31st 2014

Assets

Cash	607,523
Short Term Investments	1,019,532
Accounts Receivable	12,554
Prepaid	14,043
Property & Equipment	4,774,127

Total Assets **\$6,427,779**

Liabilities

Accounts Payable and Accrued Liabilities	110,336
Bank Loan Payable	2,164,583
Deferred Revenue	3,615,380

Total Liabilities **\$5,890,299**

Net Assets

Invested in Property and Equipment	917,459
Restricted	(199,118)
Unrestricted	(180,861)

Total Net Assets **\$537,480**

Total Liabilities and Net Assets **\$6,427,779**

For more information about us and the detail of our annual audited statements and charity returns go to the website at www.hospicewellington.org or follow us on

