

**Message from the Executive Director Pat Stuart**  
**Re: COVID -19 (Coronavirus) LOCKDOWN Update #11 December 29, 2020**

I trust you have all had a safe and happy holiday over the past week. As of December 26<sup>th</sup>, 2020, we have entered another Lockdown here in Guelph and under the direction of Public Health guidelines we have put stricter protocols in place for Hospice Wellington.

Please note the following changes to the Residential and Community Programs.

**Residential:**

- + Visitors will remain at a maximum of 2 at one time with the option to alternate. Please try to limit your visitors and length of stay; while we do manage a constant flow of people coming and going, having many different visitors is discouraged as we need to keep everyone safe. Medical masks are provided upon screening and entry for all visitors.
- + Active COVID Screening is still carried out at our residence and community entrances to all who enter the building; this involves the potential symptoms of Covid being read out loud and your temperature taken. Please be patient while the screener goes through each question on the list for your safety.
- + We need to be very diligent and maintain our processes very carefully – Screener and staff wear masks and shields at all times and only remove to eat or drink.
- + All Therapeutic Touch, Massage and live music are on hold until further notice
- + We would prefer people not gather in living room at this time - please take note of instructions that are on display for your safety.
- + Visitors are asked to please follow protocols around use of the kitchen and proper distribution of food items.

**Community:**

- + All programs starting in January are being switched to virtual for this period of lockdown.
- + Stay up to date by visiting our website.

*Please remember that community spread is growing every day; please follow the public health regulations so we all come out of this together. Each of you are very special and we want to protect you!! If you have any other questions, please call our community level number at 519-836-3921 or Residential Desk 519-822-6660.*

Sincerely,

*Pat Stuart*

Pat Stuart  
Executive Director

